

USA Customers

New customer requirements: All customers must provide a copy of a valid State Resale Tax Certificate, Seller's Permit or Sales and Use Tax License (exempt states-AK-DE-MT-NH-OR must provide a FEIN) and complete our customer information form prior to placing a first order. Minimum order: First order: \$150.00, re-orders: \$100.00. A \$10 fee will be applied on orders under the minimum.

Rush orders: \$20.00 fee will apply. Allow up to 3 business days to ship after order is received at the office. Rush orders placed during Memorial Day, Labor Day and through the holiday season may take longer to ship.

Delivery time: Orders are usually shipped within 7 business days.

Orders requiring extra handling (staple removal, extra labels, etc) or being shipped to a third-party warehouse such as Amazon are subject to a 3% to 5% surcharge.

Shipping charges: F.O.B. Colebrook, NH, 03576 USA

Domestic orders over \$100.00 are shipped via FedEx Ground unless otherwise requested. Our FedEx high-volume preferred rates are applied.

See chart below for estimated fees:

Please note that costs are set by the carrier and based on the heavier of either actual or dimensional weight.

5.5% : CT, MA, ME, NH, NJ, NY, RI, VT

6.5% : DE, MD, MI, OH, PA, VA, WV

7.5% : GA, IL, IN, KY, NC, SC, TN, WI

8.5% : AL, AR, FL, IA, LA, MN, MO, MS

9.5% : CO, KS, ND, NE, NM, OK, SD, TX

10.5% : AZ, CA, ID, MT, NV, OR, UT, WA, WY

For PR, HI, AK and International we charge regular USPS or FedEx shipping rates.

For any order under \$100.00: the above percentage does not apply, we charge standard FedEx or UPS shipping rates.

Oversize/weight packages: FedEx dimensional weight is charged or LTL freight trucking available, call your local account executive for rates.

Shipping, Handling, COD charges and residential fees are additional to the order total.

Shipping charges are subject to change according to fuel increases.

Shipping charges on orders consisting mainly or entirely of Himalayan salt products will be based on weight when sent ground, or will be shipped on a pallet. Free shipping promotions or coupons are not valid on these orders.

Terms for Wholesale Orders

Credit Cards: Visa, Master Card, American Express, and Discover. ACH (SmartPay) and PayPal

Net-30: Existing customers with Net-30 terms will keep their privilege, however no new account will be granted Net-30 terms. Overdue Accounts:

Interest is charged at 1.5% (18% A. P. R.)

NSF Checks: \$25 fee per return.

Collection Fees: Customer is liable for any bank, attorney, or collection fees pertaining to NSF checks or overdue accounts. (Minimum of \$25.00)

International Orders

Minimum order is \$300.00 USD. Preferred payment methods are PayPal & wire transfer. Credit cards do require a front and back copy of the card, along with a proof of identity (passport, driver's license, etc.) We charge a \$15-\$35 fee for Customs Documents. Customer (importer on record) is responsible for all customs, holding fees, and duties incurred.

Cancelled, Refused Orders or Returned Items: Subject to administration and restocking fee of 25%, plus shipping fees on returned merchandise. All returns must be authorized and in sellable condition.

Claims and Damages: Retain merchandise and all packaging. Contact customer service within 7 days. Fill out the "Claim Report" form and fax, text or email it for credit and further instructions. Claims@kheopsinternational.com /Fax:1-800-215-0734/text:1-603-331-3053.

Customer Accounts. All Kheops customers shall be required to submit an application to open a Kheops Wholesale Customer Account which shall be subject to Kheops' approval in its sole discretion. If Kheops determines in its sole discretion that it does not wish to continue a Customer Account for any reason or for no reason, such account may be terminated at any time with or without notice. Approval of a Customer Account hereunder does not give the Customer any right to continue such Customer Account nor does it create any rights of exclusivity with respect to the purchase of Kheops' products and/or the sale of Kheops' products in any territory or otherwise.

In connection with each purchase, Customer represents and warrants that it is a wholesale purchaser and that the information provided on the Kheops Customer Information form is true and correct as of the date of the purchase. Customer acknowledges and agrees that all sales of products from Kheops to Customer shall constitute wholesale sales under the Uniform Commercial Code subject to these Terms and Conditions.

Amendments and Supplements. Kheops may amend or supplement these Terms and Conditions at any time in its sole discretion and shall be deemed to have notified Customer of such amendments or supplements by posting such amended Terms and Conditions or supplements to Kheops' website.

* Please refer to website for complete version of "Terms & Conditions"*

* No mix and match of styles for quantity discounts — Prices are subject to change without notice *