



KHEOPS™

I n t e r n a t i o n a l

TERMS AND CONDITIONS 2017

USA Customers

New customer requirements: All customers must provide a copy of a valid resale tax certificate (exempt states-AK-DE-MT-NH-OR) And complete our customer information form (see reverse side) prior to placing a first order.

Minimum order: First order: \$150.00, re-orders: \$100.00. A \$10 fee will be applied on orders under the minimum.

Rush orders: \$10.00 fee will apply. Order is shipped the day after it is received at the office. (business days only)

Rush orders placed during Memorial Day, Labor Day and through the holiday season may take up to 3 business days to ship.

Delivery time: Orders are usually shipped between 3 and 7 business days.

Orders requiring extra handling (staple removal, extra labels, etc) are subject to a 3% to 5% surcharge.

Shipping charges: On orders of over \$100.00 our shipping rates are as follow:

5.5% : CT, MA, ME, NH, NJ, NY, RI, VT

6.5% : DE, MD, MI, OH, PA, VA, WV

7.5% : GA, IL, IN, KY, NC, SC, TN, WI

8.5% : AL, AR, FL, IA, LA, MN, MO, MS

9.5% : CO, KS, ND, NE, NM, OK, SD, TX

10.5% : AZ, CA, ID, MT, NV, OR, UT, WA, WY

For PR, HI, AK and International we charge regular USPS or Fedex shipping rates

For any order under \$100.00: the above percentage does not apply, we charge the Regular Fedex or USPS shipping rates

Oversize packages: Fedex dimensional weight is charged.

Overweight packages: Fedex published rate is charged or pallet rate also available.

Shipping, Handling, COD charges and residential fees are additional to the order total.

Shipping charges are subject to change according to fuel increases.

Shipping charges on order consisting mainly or entirely of Himalayan salt products will be based on weight when sent ground, or will be shipped on a pallet, free shipping promotion or coupon are not valid on these orders.

Terms for Wholesale Orders

Credit Cards: Visa, Master Card, American Express, and Discover.

PayPal

Cash on Delivery (C.O.D.) : After the first two orders.

Net-30: Existing customers with Net-30 terms will keep their privilege, however no new account will be granted Net-30 terms.

Overdue Accounts: interest is charged at 1.5% (18% A. P. R.)

NSF Checks: \$25 fee per return.

Collection Fees: Customer is liable for any bank, attorney, or collection fees pertaining to NSF checks or overdue accounts. (Minimum of \$25.00)

International Orders

Minimum order is \$300.00 USD. Preferred payment methods are PayPal & wire transfer. Credit cards do require a front and back copy of the card, along with a proof of identity i.e.: passport, driver's license. We charge a \$15-\$35 Fee for Customs Documents. Customer (importer on record) is responsible for all customs, holding fees, and duties incurred.

Cancelled and Refused Orders or Returned Items: Subject to administration and restocking fee of 25%, plus shipping fees on returned merchandise.

Claims, Damages and Returns: Retain merchandise and packaging for inspection and/or return. Contact customer service within 7 days. Fill out the "Claim Report" form attached to your invoice and send it back (fax or email) for credit and disposal instructions. sales@kheopsinternational.com/Fax:1-800-215-0734. All returns must be authorized and in sellable condition subject to restocking fees.

Customer Accounts. All Kheops customers shall be required to submit an application to open a Kheops Wholesale Customer Account which shall be subject to Kheops' approval in its sole discretion. If Kheops determines in its sole discretion that it does not wish to continue a Customer Account for any reason or for no reason, such account may be terminated at any time with or without notice. Approval of a Customer Account hereunder does not give the Customer any right to continue such Customer Account nor does it create any rights of exclusivity with respect to the purchase of Kheops' products and/or the sale of Kheops' products in any territory or otherwise.

In connection with each purchase, Customer represents and warrants that it is a wholesale purchaser and that the information provided on the Kheops Customer Information form is true and correct as of the date of the purchase. Customer acknowledges and agrees that all sales of products from Kheops to Customer shall constitute wholesale sales under the Uniform Commercial Code subject to these Terms and Conditions.

Amendments and Supplements. Kheops may amend or supplement these Terms and Conditions at any time in its sole discretion and shall be deemed to have notified Customer of such amendments or supplements by posting such amended Terms and Conditions or supplements to Kheops' website."